



# RENTAL ORDER: IRIDIUM 9555 ALASKA (06072010)

Toll Free: 800-881-8508  
Office: 907-264-6659 Fax: 866-388-2554  
**www.GPSphones.com**  
310 K Street, Anchorage, AK 99501

INTERNAL USE ONLY: REP: \_\_\_\_\_  
BP: \_\_\_\_\_ Order #: \_\_\_\_\_

### SHIPMENT DATE:

Customer is responsible to choose shipping method to assure timely equipment delivery.

### EXPECTED END DATE:

**CUSTOMER AGREES TO PAY FOR THE ENTIRE RENTAL RESERVE PERIOD OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER.**

THE RENTAL RESERVE PERIOD STARTS ONE DAY AFTER THE SHIPMENT (OR CUSTOMER SELF-PICKUP) DATE AND ENDS ON THE EXPECTED END DATE. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS INDICATED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE IT TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS UNSPECIFIED, IT DEFAULTS TO CONTRACT EXECUTION DATE.

IF RENTAL EQUIPMENT IS KEPT BEYOND THE EXPECTED END DATE, THE DAILY RATE WILL CONTINUE TO APPLY FOR EACH OVERAGE DAY UP UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED.

RENTAL FEES PER PHONE	
<b>\$12 PER DAY</b>	
WITH NO MINIMUM USAGE	
OR	
<b>\$9 PER DAY</b>	
WITH PURCHASE OF ANY FLEET BUNDLE	

### INDICATE NUMBER OF RENTAL PHONE KIT(S) BEING RENTED: (default is ONE phone kit)

Number of Rental Phone Kits:   
(default is 1 phone kit rented)

Each phone kit includes: 9555 SATELLITE PHONE plus

- 2-DAY FEDEX RETURN MAILER
- TWO IRIDIUM PHONE BATTERIES
- DC "CAR" CHARGER
- AC "WALL" CHARGER WITH 5-PC PLUG KIT
- FREE VOICEMAIL
- BELT HOLSTER
- PADDED SOFTCASE WITH BACKPACK STRAP
- QUICK HELP GUIDE

#### WHEN YOU'RE DONE...

SIMPLY TAKE YOUR RENTAL TO ANY FEDEX DROP-OFF POINT IN THE U.S. & ALASKA USING A STANDARD FEDEX LARGE BOX. PRE-ADDRESSED INSURED 2-DAY FEDEX RETURN MAILER PROVIDED FOR RETURN SHIPMENT.

### OPTIONAL FLEET BUNDLE MINUTES (TO BE ADDED TO EACH PHONE RENTED) USF/tax applies.

[ ] 1 hour at \$1.49/min \$89.40 per phone	[ ] 2 hours at \$1.49/min \$178.80 per phone	[ ] _____ hours at \$1.49/min \$89.40 per hour per phone	1 to 9 hours <b>REQUIRED</b>	[ ] _____ hours at \$1.09/min \$65.40 per hour per phone	10+ hours <b>REQUIRED</b>
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**NO MINIMUM USAGE REQUIREMENT:** IF MORE THAN ONE PHONE IS RENTED THE ABOVE "FLEET" BUNDLE MINUTES APPLY TO THE CUSTOMER ACCOUNT REGARDLESS OF WHICH PHONE USES THE MINUTES. AFTER ALL FLEET BUNDLE MINUTES ARE EXHAUSTED, ADDITIONAL USAGE WILL BE BILLED AT \$1.99 PER BASIC RATE MINUTE TO YOUR CREDIT CARD (OR YOUR ACCOUNT IF 30-DAY NET TERMS ARE IN PLACE). SEE AIRTIME & OTHER CHARGES SECTION FOR OTHER RATES.

### LIMITATIONS:

PLEASE VERIFY THAT YOU UNDERSTAND HOW TO USE THE EQUIPMENT BEFORE LEAVING FOR A REMOTE AREA. IT IS CUSTOMER'S RESPONSIBILITY TO VERIFY THAT THE RENTAL EQUIPMENT (AND CUSTOMER-OWNED COMPUTER EQUIPMENT USING DATA SERVICES) WORKS AS NEEDED BEFORE LEAVING FOR A REMOTE LOCATION.

CURRENTLY IRIDIUM DOES NOT SERVE NORTH KOREA, POLAND, HUNGARY AND NORTHERN SRI LANKA. LIST THE COUNTRIES OF INTENDED USE IF OTHER THAN US & CANADA: \_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_

**IF YOU ARE NOT USING FREE SELF PICKUP PLEASE SELECT THE DOMESTIC SHIPPING METHOD FOR YOUR RENTAL KIT(S):**

SHIPPING COST FOR THE FIRST RENTAL KIT IS INDICATED BELOW. ADDITIONAL RENTAL KITS AND ACCESSORIES INCREASE SHIPPING CHARGE BY \$5 PER ADDITIONAL POUND SHIPPED. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.

[ ] FedEx 2-Day **\$25** [ ] FedEx Priority Overnight **\$59** [ ] FedEx Saturday Delivery **\$79** [ ] Self-Pickup (**FREE**)

[ ] SPECIAL SHIPPING INSTRUCTIONS: \_\_\_\_\_

**CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE.**

**AIRTIME & OTHER CHARGES**

Customer agrees that the purchase of prepaid **Basic Rate Minute(s) or BRM** as specified on this agreement is a non-refundable up-front purchase, and there is no refund for unused prepaid BRM after the rental. The Customer agrees to pay **\$1.99 per BRM** for all usage in excess of the prepaid BRM purchase. One BRM of usage is charged for each actual minute of usage for the call types described as Basic Rate (see chart). Some call types are billed at rates that are higher or lower than the Basic Rate (see chart). For example as shown in the chart, the Customer is charged nine BRM for each actual minute of usage for calls to other satellite networks such as Inmarsat or Thuraya. Call detail records (CDRs) are not included with this rental. For an additional \$20 charge, Customer can request CDRs as long as the request is made within 30 days of the return of the equipment.

Voice calls to Public Switched Telephone Numbers	Basic Rate
Inbound calls via Iridium Two-Stage Dialing	Basic Rate
All data calls	Basic Rate
Iridium Voicemail and Iridium-to-Iridium voice calls	0.5 x Basic Rate
Calls to Inmarsat, Thuraya or other Satellite network	9.0 x Basic Rate
Outbound SMS messages	1/3 BRM each
2888 balance inquiries, receiving inbound SMS message, receiving a call dialed directly to the Iridium phones 8816 number, call forwarding to voicemail	FREE

**LIMITATIONS:** This rental uses a prepaid SIM card and the number of minutes remaining on the prepaid SIM card account is announced at the beginning of each voice call by an automated attendant; this balance is not related in any way to the number of prepaid BRM purchased by the Customer at the beginning of the rental. The prepaid SIM card account balance is monitored each business day and additional BRM are loaded as necessary to maintain a minimum balance of 120 BRM on the prepaid SIM card account. The Customer understands that if the prepaid SIM card balance reaches zero, it will automatically bar further usage until additional BRM are loaded onto its account. The Customer understands that it is possible to use all the BRM on the prepaid SIM card account in a single day. In the unlikely event that prepaid SIM card balance is exhausted, Outfitter Satellite will detect this condition and reload during the next business day, meaning that the Customer will be without service until that reload occurs. If a reload fails to occur after 1 business day, a rental credit of \$10 for each additional day in which a zero balance exists will be issued.

**LIABILITY FOR LOST OR DAMAGED EQUIPMENT AND SIM CARDS:** Iridium 9505A Rental Kit has retail value of \$795. Iridium 9555 Rental Kit has a retail value of \$1299. Here is a list of retail values for individual components or optional accessories which would be used to determine the replacement cost for lost or damaged equipment: stick antenna for 9505A (\$199); leather holster (\$45); hardcase (\$50); 4.2W solar panel with battery pack and softcase (\$175); OS PowerCenter kit with 12-watt multi-fold solar panel (\$469); Internet/Data Kit for 9505A (\$180); Internet/Data Kit for 9555 (\$45); PCMCIA-to-Serial Adapter (\$179); High Cap Battery for 9505A/9555 (\$99); Docking Station with Privacy Handset for 9505A (\$395); AC Charger & 5-piece international plug kit (\$105); 5-piece international plug kit alone (\$30); DC Charger (\$65); portable auxilliarily magnetic-mount antenna with 1.5-m cable (\$105); antenna adapter for 9505A or 9555 (\$45); magnetic-mount car antenna with 5-meter cable (\$199); mast antenna (\$199); 10-meter TNC-to-TNC cable (\$99); Multiplug Travel Adapter (\$25); Padded Softcase (\$20); If a prepaid SIM card is lost or destroyed there is a \$125 fee. Customer is responsible for airtime usage that occurs prior to Outfitter Satellite canceling service on the card (which can take up to 48 hours after Customer notifies Outfitter Satellite in writing that the SIM is lost).

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

 **CUSTOMER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_  
MUST BE SAME AS ON ACCOUNT SETUP FORM



## Satellite Phone Rentals

Toll Free: 800-881-8508 Fax: 907-264-6602 info@OutfitterSatellite.com

**www.GPSphones.com**

ALASKA PICKUP: 310 K Street • Suite 200, Anchorage, AK 99501

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has been offering a wide selection of Iridium and Inmarsat satellite phone equipment and Tandberg Videoconferencing systems for rental. You can apply your first 30 days of rental fees towards purchase of the equipment any time during your rental. In addition to pick up locations in Alaska and Tennessee, we ship overnight to all US states. Our equipment is carefully tested before we ship, and our technical support team is available 24/7 during your rental.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_ (Best time to call: \_\_\_\_\_)

Alt Phone: \_\_\_\_\_

Email: \_\_\_\_\_

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

*The Outfitter Satellite Team*