



Iridium GO!®

Release Notes and Firmware Upgrade Instructions

1.4.1

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1 Introduction

The purpose of document is to detail the use of version 1.4.1 of the Iridium GO!® firmware upgrade tool and document the feature changes contained within this release.

The primary purpose of this release is to support enhanced web browsing on Iridium Mail & Web app for iOS platform and enable calling to the Australian emergency services number “000” when no SIM card is present in Iridium GO!.

2 Compatibility

The Iridium GO! portal has been tested on several web browsers (Firefox, Microsoft Internet Explorer 11, Google Chrome) with Microsoft Windows 7 SP1 x64. The instructions that follow in this document assume the use of one of these browsers and Microsoft Windows.

3 Performing the Upgrade

The following steps should be used to upgrade an Iridium GO!® from version 1.0.66 or later.

- Step (1): Download latest Iridium GO! firmware
 - Go to www.iridiumgo.com/update and save the file on desktop
- Step (2): Turn on Iridium GO! device
 - Raise antenna to upright position
 - Wait for the device to power up (takes approx. 1min) to begin registration with the Iridium network
- Step (3): Charge the battery (recommended)
 - Open USB cover and firmly plug in the USB cable that is already connected to AC plug or car charger
- Step (4): Check firmware version on Iridium GO! device
 - Press either left or right navigation button for menu to appear
 - Press 'Next' button until you get to Information option
 - Press 'Select'
 - Write down the SSID number and firmware (f/w) version
- Step (5): Connect laptop/computer to Iridium GO! Advanced Features Portal via Wi-Fi
 - Use SSID number to connect laptop/computer to Iridium GO! device
 - Open web browser using latest version of either Chrome, Firefox or IE11
 - Enter 192.168.0.1 in the address bar and press enter.

- Login with an administrator account, Username & Password default 'guest' and enter
- Step (6): Navigate in Advanced Features portal
 - Go to SYSTEM tab
 - Click on 'Choose File' and choose the saved firmware file from your desktop
 - Click on upgrade, and wait until the progress/status bar reaches 100% completion. This should take approximately 10-15 minutes. NOTE: While firmware upgrade is in progress, do not navigate away from this page.
 - Upon completion, the device will automatically restart, this will take approximately 2 minutes. NOTE: A new progress bar will appear below the firmware upgrade to indicate that the unit is restarting
 - If the device has lost Wi-Fi connection, ensure to reconnect. Follow step (5)
- Step (7): Check firmware version on Iridium GO!
 - Follow Step 4
 - Ensure that the Firmware version is 1.4.1

4 Change List

The following table lists the changes made in 1.4.1 that may affect the product user. The table lists only the changes made since the original release, 1.0.66.

Description
Support for SIM-less emergency calling (000) in Australia
Support for web browsing on Iridium Mail & Web app for iOS platform
Improvements to audio quality during voice calls
Battery revision number added to device screen
Improved data network connection reliability