



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
2727 Old Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

July 1, 2019

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Dear Outfitter Satellite Customer:

Effective August 1, 2019, Outfitter Satellite is making the following changes to our Inmarsat GSPS (Global Satellite Phone Service) service plans. These changes affect users of satellite phone equipment such as the IsatPhone PRO and IsatPhone 2:

- The monthly service fee for plans identified on your monthly invoice as *Basic Access Plan* or *ISAT GSPS Basic Access Plan* *GSPS_BASIC_ACCESS* will be increased from \$39.95 to **\$49.95**
- The monthly service fee for plans identified on your monthly invoice as *Seasonal +20 Plan* or *ISAT GSPS Seasonal 20 Plan* *GSPS_SEASONAL_20* will be increased from \$43.95 to **\$55.95**.
- The monthly service fee for plans identified on your monthly invoice as *GSPS +60 Plan* or *ISAT GSPS +60 Plan* *GSPS_60* will be increased from \$60.00 to **\$69.95**.
- The monthly service fee for plans identified on your monthly invoice as *GSPS North American+10 Plan* or *GSPS North American+10* will be increased from \$29.95 to **\$38.95**.
- Service plans identified on your monthly invoice as *Emergency Use Plan* or *ISAT Emergency Use Plan* *GSPS_EMERGENCY_USE_PLAN* or *GSPS North American +10 GOV Plan* will be transitioned to the *GSPS North American+10 Plan* with a monthly service fee of **\$38.95** with the rates, terms and conditions found online at https://www.outfittersatellite.com/assets/images/adobe/Service_GSPS_NorthAmerican_10.pdf
- The *GSPS North American 120 Annual Plan* (with annual billing) which is identified on your invoice as *GSPS_ANN_120* will have have an annual fee of **\$467.40 for annual fees billed after August 1, 2019**.
- The *GSPS Global 120 Annual Plan* (with annual billing) which is identified on your invoice as *GSPS_GL_ANN_120* will have have an annual fee of **\$620.00 for annual fees billed after August 1, 2019**.
- The *GSPS Isat Annual 60 Plan* (with annual billing) which is identified on your invoice as *ISAT_ANN_60* will have have an annual fee of **\$596.00 for annual fees billed after August 1, 2019**.

Customers that have any questions about the changes to their current Inmarsat GSPS service plan as described in this notification should contact our Customer Service department at 615-889-8833 prior to July 25, 2019.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of July 1, 2019.