



## Notification of Change to the Cost Recovery Fee

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POSTING DATE:

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Dear Outfitter Satellite Customer:

The Cost Recovery Fee (CRF) is not a tax, nor is it mandated by any level of government or governmental agency. The CRF is a discretionary charge applied to sales of both goods and services that Outfitter Satellite is permitted to assess our customers to help recover part of the costs and expenses that Outfitter Satellite incurs in connection with complying with legal, regulatory, and other requirements, including without limitation, federal, state, and local reporting and filing requirements; responding to subpoenas, civil investigations demands and other official requests, and otherwise assisting with official investigations; reporting and managing payments to third party telecommunications providers; and acquiring and protecting intellectual property, including without limitation, through the filing and maintenance of patents, trademarks, and other proprietary rights. The amount charged for CRF is subject to change from time to time.

Effective March 1, 2020, the Cost Recovery Fee will be increased from 3.0% to 3.4%.

If you have any questions about this change, please contact Outfitter Satellite.

Sincerely,

Customer Service  
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Email: [CustomerService@OutfitterSatellite.com](mailto:CustomerService@OutfitterSatellite.com)