



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
 2727 Old Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:
 March 1, 2022

March 1, 2022

Dear Outfitter Satellite Customer:

Effective April 1, 2022, the monthly service fee for the following monthly-billed Inmarsat GSPS plans will increase by \$4 per month:

- GSPS World 10 Plan (identified on your invoice as GSPS_WORLD_10)
- Isat Economy 10 Plan (identified on your invoice as ISAT_ECON_10)
- Isat Rollover Plan (identified on your invoice as GSPS_ROLLOVER)
- Isat Rollover 10 Plan (identified on your invoice as ISAT_ROLL_10)
- GSPS Rollover 5 Plan (identified on your invoice as GSPS_ROLL_5_TRM)
- GSPS Rollover 20 Plan (identified on your invoice as GSPS_ROLL_20)
- GSPS Seasonal 20 Plan (identified on your invoice as GSPS_SEASONAL_20)
- GSPS 150 Max Rollover Plan (identified on your invoice as GSPS_MAX150_2021)
- GSPS Basic 10 Plan (identified on your invoice as GSPS_BSC10_2021)
- GSPS Basic Access Plan (identified on your invoice as GSPS_BASIC_ACCESS)
- GSPS North American+10 Plan (identified on your invoice as GSPS_NA_10 or GSPS_NA_10_TERM)
- IsatPhone Trade-Up America 20 Plan (identified on your invoice as GSPS_TRADEAM_20)
- GSPS North America Basic 10 Plan (identified on your invoice as GSPS_NA_BSC10)
- GSPS North America 150 Max Rollover Plan (identified on your invoice as GSPS_NA_150MAX or GSPS_NA_150MAX_TRM)
- Isat Global 2020 Plan (identified on your invoice as ISAT_GBL_2020_TERM)
- Isat North America 2020 Plan (identified on your invoice as ISAT_NA_2020)
- Isat North American Fleet 25 Plan (identified on your invoice as ISAT_NA_FLT_25)

Effective April 1, 2022, the annual service fee for the following annual-billing plans will increase by \$48 per year:

- GSPS North American 120 Annual Plan (identified on your invoice as GSPS_ANN_120)
- GSPS Global 120 Annual Plan (identified on your invoice as GSPS_GL_ANN_120)

Effective April 1, 2022, the definition of “Basic Rate Call(s)” will no longer include voice calls to Inmarsat FleetBroadband (FBB) if it had previously on your plan. Also, voice calls to Inmarsat FleetBroadband (FBB) will no longer be included in any plan’s Monthly Bundle and will be billed as out-of-bundle calls at a rate of \$2.25 per minute. These changes will affect all Inmarsat GSPS monthly-billed or annually-billed plans.

Effective April 1, 2022, the consumption rate and definition of Basic Rate Calls for **Inmarsat GSPS prepaid plans** will change as shown below:

TYPE OF CALL	CONSUMPTION RATE Before April 1, 2022	CONSUMPTION RATE On or After April 1, 2022
Basic Rate Calls which include calls to public switched telephone numbers (v/f/d), cellular numbers (v/f/d) and voicemail.	1.5 units per minute	1.5 units per minute
Short Message Service (SMS)	0.6 units per SMS	0.6 units per SMS
Inmarsat BGAN, SBB, GSPS (voice)	1.5 units per minute	1.5 units per minute
Inmarsat GAN, Fleet/Swift (voice)	2.9 units per minute	2.9 units per minute
Inmarsat FBB (voice)	1.5 units per minute	3.0 units per minute
Inmarsat Aero Voice	5.6 units per minute	5.6 units per minute
Thuraya Voice	5.8 units per minute	5.8 units per minute
Iridium Voice	12.7 units per minute	12.7 units per minute
Other MSS Carriers	8.0 units per minute	8.0 units per minute

Customers that have any questions about the changes to their current Inmarsat GPS service plan as described in this notification should contact our Customer Service department at 615-889-8833 prior to March 25, 2022.

Sincerely,

Customer Service
Outfitter Satellite, Inc.

Phone: 615-889-8833

Email: CustomerService@OutfitterSatellite.com

As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of March 1, 2022.