



Notification of Changes to Rates, Terms & Conditions

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2727 Old Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:
November 30, 2022

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Dear Outfitter Satellite Customer:

Effective January 1, 2023, the following changes will apply:

- The monthly fee (per Iridium PTT phone) for the **Iridium Seasonal PTT Plan** increases to \$126 per month.
- The monthly fee (per Iridium PTT phone) for the **Iridium PTT Fleet Plan**, the **Iridium PTT Plan B** or the **Iridium Standard PTT Plan** is increasing to \$78 per month. The North American Telephony Option for these plans, also called Iridium PTT Plan B Telephony Option, will now have a monthly fee of \$15. The Global Telephony Option will now have a monthly fee of \$35. Telephony usage rates (per minute rates for all call types) remain unchanged.
- The annual fee (per Iridium PTT phone) for the **Iridium PTT Plan B Annual Plan** is increasing to \$966. The North American Telephony Option for these plans, also called Iridium PTT Plan B Telephony Option, will now have an annual fee of \$180. The Global Telephony Option will now have an annual fee of \$420. Telephony usage rates (per minute rates for all call types) remain unchanged. Customer's on this plan are reminded that there is a **Supplemental Fee** feature in this plan in the event our suppliers increase the cost of the plan, and Outfitter Satellite will bill a Supplemental Fee to the Customer immediately for the additional cost pro-rated for the period beginning January 1, 2023 through the remainder of the current 12-month term of the annual plan.
- New activations of **Medium Talk Groups** on or after January 1, 2023 will cost \$77 per month. Existing customers with a single free Medium Talk Group (based on promotions that existed in the past) that maintain 5 or more active PTT devices will continue to receive the Medium Talk Group at no charge through June 30, 2023 at which point the \$77 per month fee will apply. Note: all Medium or larger talk groups must be pre-approved by Iridium.
- For new activations on or after January 1, 2023, a single **Small Talk Group** will continue to be free of charge to each customer that maintains 5 or more active PTT devices but a charge of \$155 per month will apply if the customer maintains only 3 or 4 active PTT devices. A customer wanting more than one Small Talk Group must be approved by Iridium, but if approved, additional Small Talk Groups will be charged \$177 per month. All existing customers that had activated prior to January 1, 2023 will retain their free Small Talk Group(s) as long as they maintain their current number of active PTT devices.

Customers that have any questions about the changes to their current Iridium service plan as described in this notification should contact our Customer Service department at 615-889-8833 prior to December 15, 2022.

Sincerely,

Customer Service
Outfitter Satellite, Inc.

Phone: 615-889-8833

Email: CustomerService@OutfitterSatellite.com

As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of Nov 30, 2022.