



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
2727 Old Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:
November 1, 2022

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Dear Outfitter Satellite Customer:

Some of our suppliers have increased their rates and other fees. **Effective December 1, 2022, all Iridium Prepaid SIM cards with serial numbers in the following ranges** can only be activated or reloaded with **Legacy Prepaid Vouchers** as described on our website.

- 8988169325000640000 to 8988169325001419999
- 8988169326000090000 to 8988169326000269999
- 8988169326001801800 to 8988169326001801999
- 8988169326002055870 to 8988169326002055889
- 8988169325001410000 to 8988169325001419999

Effective December 1, 2022, the IsatPhone Trade-Up America 20 Plan will be changed as indicated below. This plan can be identified on your previous month's invoice because *ISAT IsatPhone Trade-Up America 20 Plan GSPS_TRDUPAM_20* appears in the description field.

- Basic Rate Calls inside Home Zone are increased to \$1.09 per minute.
- US Access Number calls (voice) are increased to \$4.99 per minute in all zones.

Effective December 1, 2022, the Pilot 128K Plan with a Data Bundle of 0MB and no included minutes for Iridium OpenPort terminals will be changed as indicated below. This plan can be identified on your previous month's invoice because *OPEN_PORT SERVICE FEE - OPENPORT PILOT_128K_0MB_0MIN_PLAN* appears in the description field.

- The monthly service fee will increase to \$93 per month.
- Out-of-Bundle IP Data will increase to \$19.50 per MB.

Effective December 1, 2022, the Iridium Certus 700 Maritime Plan with a Data Bundle of 0MB will be changed as indicated below. This plan can be identified on your previous month's invoice because *IRIDIUM Iridium Certus 700 Maritime Plan IRID_CERTMARI700_0MB* appears in the description field.

- The monthly service fee will increase to \$129 per month.
- Out-of-Bundle IP Data will increase to \$17.19 per MB.
- Voice calls to PSTN or Cellular Phone will increase to \$0.60 per minute.
- Voice calls to other MSS (Mobile Satellite Service) will increase to \$16.50 per minute.
- Voice calls to other Iridium numbers & Voicemail will increase to \$0.45 per minute.
- Voice calls received by 2-Stage Dialing will increase to \$0.72 per minute.
- Voice calls received using Local Number Access will increase to \$0.72 per minute.

Customers that have any questions about the changes to their current service plan as described in this notification should contact our Customer Service department at 615-889-8833 prior to November 25, 2022.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of November 1, 2022.