



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
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2727 Old Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

May 30, 2019

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Dear Outfitter Satellite Customer:

Effective July 1, 2019, Thuraya will begin charging a Dormancy Fee for any SIM Card on a prepaid Thuraya plan that has no usage during the previous 12 months. This Dormancy Fee will be \$19 and it will be deducted from the SIM Card's prepaid account balance each month in which no usage has occurred during the previous 12 months. If the prepaid balance is insufficient to cover the whole Dormancy Fee, the prepaid balance will become zero. Once the prepaid balance has become zero, the SIM card will remain active until the anniversary of the first call made using the SIM Card. As before, on the anniversary of the first call made using the SIM Card, Thuraya will charge an Annual Renewal Fee and if there is insufficient prepaid account balance to cover the Annual Renewal Fee, Thuraya will deactivate the SIM Card.

It is important to understand that making a single Thuraya-mode phone call with the SIM card will prevent Thuraya from charging the Dormancy Fee for another 12 month period. If you have any questions about this new Thuraya policy, please contact Outfitter Satellite.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

*Outfitter Satellite reserves the right to change, delete, or add any term of our Agreement upon 30-day notice, and this letter which was posted on the web at www.OutfitterSatellite.com/notifications.htm serves as that notice.