



Notification of Changes to Rates, Terms & Conditions

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POSTING DATE:
December 7, 2012

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Dear Valued Customer:

Iridium has made important changes to the Validity Rules that apply to its Global Prepaid Vouchers. Effective December 17, 2013, the following changes apply:

- The **carry-over period for Global Prepaid Vouchers will be limited to 4 years** for 3000-minute and 5000-minute (24-month validity) prepaid vouchers.
- The **carry-over period for all other Global Prepaid Vouchers will be limited to 3 years.**
- In the past, any unused but unexpired minutes on a prepaid account would *carry-over* when a new Global Prepaid Voucher was applied to a prepaid account. Beginning on December 17, 2013, prepaid minutes originating from vouchers that have exceeded their carry-over period will be expired on a daily basis. This means that on any given day, if the total prepaid minutes consumed during the lifetime of the account are less than the number of prepaid minutes purchased before the carry-over period, the difference between the total purchased minutes and the total consumed minutes will be expired.
- If a prepaid account's balance is reduced to zero due to exceeding the carry-over period but add-time-only validity extensions have been applied to the account, then the prepaid account's validity expiration date remains in effect if additional prepaid vouchers with units are applied.

Customers that purchased Global Prepaid Vouchers will have until December 17, 2013 to use all of their prepaid units. These changes to the validity rules do not impact regional prepaid vouchers such as the Alaska-Canada voucher, the Africa voucher, and the MENA voucher.

Changes to the Iridium Prepaid Account Notification System: Prepaid unit balances are available to customers by dialing 2888 or sending an SMS to 2888 from their Iridium phone. Beginning in February 2013, prepaid subscribers will also be given the total number of units that would not carry-over if unused before December 17, 2013. After December 17, 2013, users will be given the balance of units that would expire if not used within the next six months.

Discontinuation of Select Iridium Prepaid Vouchers: Iridium is discontinuing the following vouchers:

- 800 MINUTE North America Plan (48,000-unit voucher)
- PREPAID 100-MINUTE U.S. Emergency Plan (6000-unit voucher for use in CONUS only)

Existing prepaid accounts on the discontinued prepaid plans will remain valid until the validity end date. The customer can select any currently available prepaid voucher type to apply to their SIM.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

**This notification is being done according to the terms of your Service Agreement in which Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. This letter will also be posted on the web at www.OutfitterSatellite.com/notifications.htm as of December 7, 2012.*