



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
2911 Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

January 29, 2014

January 29, 2014

Dear Customer:

Effective March 1, 2014, all existing Thuraya postpaid service plans will be modified as follows:

- All Thuraya postpaid plans will include GmPRS service billed in 10 KB (kilobyte) increments at **\$3.50 per MB** (megabyte). An optional public static IP address is available for \$30 per month.

What is GmPRS? Geo Mobile Packet Radio Service or GmPRS is an always-on internet service that is growing in popularity among most Thuraya users. For this reason Outfitter Satellite has decided to make it part of our standard plan offering by default. It has a best case data speed of 60 kbps down and 15 kbps up, though actual performance may be slower. Billing of GmPRS usage is based on the number of megabytes transferred (sent or received). By comparison the older 9.6 kbps circuit-switched Data service is billed based on total connection time.

- All Thuraya postpaid plans which currently have either the optional Fax and/or the optional 9.6 kbps circuit-switched Data service(s) enabled will now have both Fax and 9.6 kbps circuit-switched Data enabled at a cost of **\$8 per month**. Fax and 9.6 kbps circuit-switched data will no longer be available separately.

Other than the monthly service fees specifically mentioned above, all other monthly service fees and per minute rates will remain unchanged. Customers wanting GmPRS disabled or that have any other questions about this notification should contact our Customer Service department at 615-889-8833 prior to February 28, 2014.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

**As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of January 29, 2014.*