



## Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028  
[www.OutfitterSatellite.com](http://www.OutfitterSatellite.com)  
2911 Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:  
November 27, 2013

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Dear Customer:

Iridium OpenPort service to Outfitter Satellite has recently been substantially changed by our providers. As a result, effective January 1, 2014, all Iridium OpenPort accounts that have no billable usage or service fee for the preceding 18 months will have a *zero usage cap* applied to them within 7 days of this notification. Furthermore, service to the terminal will be discontinued entirely effective January 1, 2014.

If the Customer accepts this no further action is required on their part. If the Customer wishes to maintain service on their existing Iridium OpenPort SIM card, they must respond to this letter by December 5, 2013 and agree to a new Standard IP Data rate of \$30 per MB effective January 1, 2014.

Outfitter Satellite offers new Iridium OpenPort plans with Standard IP data rates much lower than \$30 per MB but the Customer will be required to activate one of the new plans on a new Iridium OpenPort SIM card. A new Iridium OpenPort SIM card can be supplied at no cost other than shipping fees if the Customer requests the SIM card prior to January 1, 2014.

If you have any questions about this notification, please contact our Customer Service department at 615-889-8833.

Sincerely,

Customer Service  
Outfitter Satellite, Inc.  
Phone: 615-889-8833  
Email: [CustomerService@OutfitterSatellite.com](mailto:CustomerService@OutfitterSatellite.com)

*\*As per the terms of your Service Agreement, Outfitter Satellite (here after OS) reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at [www.OutfitterSatellite.com/notifications.htm](http://www.OutfitterSatellite.com/notifications.htm) as of November 27, 2013. The following additional terms of our Agreement apply to this notice: OS shall incur no liability for terminating or barring service, whether for non-payment, for CUSTOMER failing to maintain required contact and credit card account information, for system shut-downs by service providers, or for other financial or other reasons. If no billable service or service fee occurs for a period of 18 month's on the CUSTOMER's account, OS reserves the right to notify the CUSTOMER and if there is no response within 7 days to set a zero usage cap without any liability; the usage cap can be reset to a non-zero value upon request from CUSTOMER upon providing OS with an acceptable method of payment to resume service(s).*