



Notification of Changes to Rates, Terms & Conditions

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POSTING DATE:
November 7, 2013

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Dear Valued Customer:

Effective January 1, 2014, the following rate and fee changes apply to all postpaid Thuraya service agreements:

- Thuraya satellite mode calls to other Thuraya phones in satellite mode will be billed at \$0.99 per minute.
- Calls made in Thuraya satellite mode to Band 1 destinations will be billed at \$1.69 per minute.
- Calls made in Thuraya satellite mode to Band 2 destinations will be billed at \$5.69 per minute.
- Calls made in Thuraya satellite mode to Band 3 destinations will be billed at \$9.49 per minute.
- SMS messages will be billed at \$0.49 each
- The optional GmPRS Light service will cost \$25 per month per active Thuraya phone and include 5 MB (megabytes) of usage with additional out-of-bundle GmPRS usage being billed at \$5.99 per MB in 10 KB increments.

Effective January 1, 2014, the Thuraya band definitions are updated as follows:

- **Band 1** includes the United States and all other destination countries not listed in Band 2 or Band 3 below.
- **Band 2** includes Cuba, East Timor and the following mobile satellite networks: Globalstar, Inmarsat A, Inmarsat B, Inmarsat M, and Inmarsat Mini-M.
- **Band 3** includes Ascension Islands, Australia Satellite, Cook Islands, Diego Garcia, Kiribati, Montserrat, Nauru Islands, Niue, Samoa Western, Sao Tome, Solomon Islands, St. Helena, Tuvalu, Vanuatu, Wallis and Futuna, and the following mobile satellite networks: Inmarsat BGAN, Inmarsat BGAN HSD, Inmarsat B-HSD, Inmarsat M4-HSD, Iridium, and all other mobile satellite networks.

Effective December 17, 2013, Iridium prepaid minutes originating from a given voucher that has exceeded its carry-over period, will be removed from the prepaid account on a daily basis. The carry-over period for all Iridium Global Prepaid Vouchers and Iridium Regional Prepaid Vouchers is 3 years from the date the voucher was applied to the prepaid account, except for 24-month-validity 3000 minute and 24-month-validity 5000-minute Global Prepaid Vouchers which have a carry-over period of 5 years. Iridium prepaid minutes are consumed on a first in first out basis in the same order their vouchers were applied. The rules governing the validity expiration date of the prepaid account itself have not changed.

All other rates, terms and conditions are unchanged. Please call our customer service department if you need assistance.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

**As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of November 7, 2013.*