



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
2911 Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

July 31, 2013

July 31, 2013

Dear Valued Customer:

Globalstar has informed Outfitter Satellite that it is phasing out all plans that include unlimited voice calling in their Globalstar USA Home Service Area. This affects all phones on the Evolution II Plan or the Unlimited Loyalty Plan.

On September 1, 2013 all Globalstar phones on the **Evolution II Plan** that have completed their first 12-month term will be transitioned to the **Orbit 40 Globalstar Plan**. Some phones on the Evolution II Plan will not yet have completed their first 12-month term by September 1, 2013, but these phones will be transitioned to the Orbit 40 Globalstar Plan on the first day of the month after they complete their initial 12-month term on the Evolution II Plan. Like Evolution II, the Orbit 40 Globalstar Plan has a monthly fee of \$39.99 per month. The Orbit 40 Globalstar Plan has a monthly bundle of 40 minutes that applies to Basic Rate services and additional out-of-bundle Basic Rate calls will be billed at \$0.99 per minute. Other rates, fees, terms and conditions of the Orbit 40 Globalstar Plan can be found at www.OutfitterSatellite.com/notifications.htm, except that no activation fee or new term requirement will apply to the phones being transitioned onto the Orbit 40 Globalstar Plan as discussed in this letter.

On September 1, 2013 all Globalstar phones on the **Unlimited Loyalty Plan** that have completed their first 12-month term will be transitioned to the **Orbit 10 Globalstar Plan**. Some phones on the Unlimited Loyalty Plan will not yet have completed their first 12-month term by September 1, 2013, but these phones will be transitioned to the Orbit 10 Globalstar Plan on the first day of the month after they complete their initial 12-month term on the Unlimited Loyalty Plan. The Orbit 10 Globalstar Plan has a monthly fee of \$24.99 per month and a monthly bundle of 10 minutes that apply to Basic Rate services and additional out-of-bundle Basic Rate calls will be billed at \$1.99 per minute. Other rates, fees, terms and conditions of the Orbit 10 Globalstar Plan can be found at www.OutfitterSatellite.com/notifications.htm, except that no activation fee or new term requirement will apply to the phones being transitioned onto the Orbit 10 Globalstar Plan as discussed in this letter.

If you accept the above changes, no further action is required on your part and the changes will happen automatically. Otherwise, if these changes are not acceptable to you, please contact Outfitter Satellite prior to August 31, 2013. Any Evolution II Plan or Unlimited Loyalty Plan that has completed its initial 12-month term can be cancelled without penalty. To cancel your service, send a written intent to cancel to info@OutfitterSatellite.com. Please call our customer service department if you need assistance.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

**This notification is being done according to the terms of your Service Agreement in which Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. This letter will also be posted on the web at www.OutfitterSatellite.com/notifications.htm as of July 31, 2013.*