



## Notification of Changes to Rates, Terms & Conditions

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2911 Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

May 31, 2012

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Dear Valued Customer:

Iridium has announced an increase in the monthly service fee that applies to service plans using a Captain's Card, which includes all SIM cards for which the first 7 digits of the 12-digit Iridium mobile number are 8816318. Outfitter Satellite is a reseller of these services and must pass price increases to our customers. For the overwhelming majority of customers, the increased monthly fees that will be charged to the customer will be less than the actual wholesale monthly fee price increases being incurred by Outfitter Satellite.

**Effective July 1, 2012**, the following changes apply to all Outfitter Satellite customers with Monthly-Billed Service Plan(s) using a Captain's Card:

- **All Service Plans for Captain's Card(s) with no Basic Rate minutes included** in their Monthly Bundle will be transitioned to the **Standard+0 Plan** with a Basic Rate of \$1.29 per minute and a Monthly Fee of \$44.45 per active SIM card. Other rates, terms, and conditions will be as specified on the Standard+0 Plan, which is posted at [www.OutfitterSatellite.com/notifications.htm](http://www.OutfitterSatellite.com/notifications.htm).
- **All Service Plans for Captain's Card(s) with 10 Basic Rate minutes included** in their Monthly Bundle will be transitioned to the **Standard+10 Plan** with a Basic Rate of \$1.29 per minute and a Monthly Fee of \$49.45 per active SIM card. Other rates, terms, and conditions will be as specified on the Standard+10 Plan, which is posted at [www.OutfitterSatellite.com/notifications.htm](http://www.OutfitterSatellite.com/notifications.htm).
- **All Service Plans for Captain's Card(s) with 30 Basic Rate minutes included** in their Monthly Bundle will be transitioned to the **Standard+30 Plan** with a Basic Rate of \$1.19 per minute and a Monthly Fee of \$60.45 per active SIM card. Other rates, terms, and conditions will be as specified on the Standard+30 Plan, which is posted at [www.OutfitterSatellite.com/notifications.htm](http://www.OutfitterSatellite.com/notifications.htm).

**If you accept the above changes, no further action is required on your part and the changes will happen automatically.** Otherwise, if these changes are not acceptable to you, please contact Outfitter Satellite prior to Friday June 29, 2012 and either change your service plan to any other plan that is currently available for activation or cancel your service plan. To cancel your service send a written intent to cancel to [info@OutfitterSatellite.com](mailto:info@OutfitterSatellite.com). Please call our customer service department if you need assistance.

Sincerely,

Customer Service  
Outfitter Satellite, Inc.  
Phone: 615-889-8833  
Email: [CustomerService@OutfitterSatellite.com](mailto:CustomerService@OutfitterSatellite.com)

*\*This notification is being done according to the terms of your Service Agreement in which Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. This letter will also be posted on the web at [www.OutfitterSatellite.com/notifications.htm](http://www.OutfitterSatellite.com/notifications.htm) as of May 31, 2012. Basic Rate services will include voice or data calls made from the Iridium phone to fixed public-switched-telephone-network (PSTN) destination numbers. Data calls made to an Iridium destination number are also Basic Rate services. The number of Basic Rate Minutes included in your Service Plan's Monthly Bundle will be unchanged. Optional Service Fees such as +1 Access will be unchanged. If RUDICS is not currently enabled on your SIM card, it can be enabled at no additional charge upon request.*