



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
2911 Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

May 31, 2012

May 31, 2012

Dear Valued Customer:

As you know, Globalstar announced serious technical difficulties in early 2007. Special low-cost service plans were made available for customers that were willing to use the Globalstar network with the reduced quality of service that was then available. Globalstar began launching its new second generation satellites in October 2011 and has substantially improved its call connection rate and service quality since that time. Further quality of service improvements are expected over the next several months.

Effective July 1, 2012, all Globalstar plans will be transitioned to the **Evolution II Plan** which allows unlimited Basic Rate* voice calling from the Home Zone* for a Monthly Fee of \$39.99. Existing customers that are transitioned to the Evolution II Plan will not be charged an activation fee or held to a 12-month term requirement. They can cancel without penalty at any time if they are dissatisfied with the service. Other rates, terms, and conditions of the Evolution II Plan can be found at www.OutfitterSatellite.com/notifications.htm.

During June 2012, Outfitter Satellite will attempt to contact existing Globalstar customers to update billing and contact information. If it is unable to contact you and obtain updated billing and contact information including a valid credit card authorization, Outfitter Satellite reserves the right to cancel your Globalstar service. In this case, if you later want service you may activate the Evolution II Plan while it remains available but an activation fee will apply.

If you accept the above changes, no further action is required on your part and the changes will happen automatically. Otherwise, if these changes are not acceptable to you, please contact Outfitter Satellite prior to Friday June 29, 2012 and cancel your service plan. To cancel your service send a written intent to cancel to info@OutfitterSatellite.com. Please call our customer service department if you need assistance.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

**This notification is being done according to the terms of your Service Agreement in which Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. This letter will also be posted on the web at www.OutfitterSatellite.com/notifications.htm as of May 31, 2012. The Home Zone (for Globalstar) includes the continental U.S. and other areas indicated on a current GlobalstarUSA coverage map as Home Service Area, subject to change without notice. Basic Rate refers to calls made from the Globalstar phone (while in the Home Zone) to destinations in the USA, Puerto Rico, or Canada, and calls received on the Globalstar phone while it is in the Home Zone. The unlimited Basic Rate voice calling does not apply to calls made while roaming or calls from the Home Zone to international destinations. Additional international long-distance charges apply to calls made from the Home Zone to destinations other than the USA, Puerto Rico, or Canada. Significant international long distance rates will apply to calls made to other satellite phone networks such as Iridium, Thuraya, or Inmarsat. Calls made while roaming outside of the Home Zone are not Basic Rate services and are billed at higher rates and additional international long-distance and toll charges will apply.*