



Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
2911 Elm Hill Pike • Nashville, TN 37214 USA

POSTING DATE:

APRIL 18, 2012

April 18, 2012

Dear Valued Customer:

Our vendors have recently notified us of cost increases for certain Inmarsat legacy services. Also, this letter is a reminder that Inmarsat has tentatively scheduled the end-of-life date for the following services:

- Inmarsat Mini-M (Land) terminated September 2014
- Inmarsat GAN (M4) terminated September 2014
- Inmarsat M (Maritime) terminated December 2014

Effective June 1, 2012, usage costs on all Inmarsat Mini-M plans will be as follows:

- \$1.99 per minute for voice, fax, and data calls to public switched telephone numbers (PSTN)
- \$4.99 per minute for Mini-M to Mini-M voice, fax, and data calls
- \$9.99 per minute for Mini-M to Inmarsat GAN, Inmarsat M, Thuraya, or Iridium calls.
- All other terms and conditions will stay the same.

Effective June 1, 2012, usage costs on all Inmarsat GAN plans will be as follows:

- \$1.99 per minute for low speed voice, fax, and data calls to PSTN numbers
- \$7.99 per minute for ISDN to PSTN calls (mobile to fixed)
- \$3.50 per megabit for mobile packet data service (MPDS)
- \$9.99 per minute for Low speed voice, fax, and data calls to Inmarsat B, Inmarsat M, Inmarsat Mini-M, Inmarsat GAN, Thuraya, and Iridium calls.
- \$29.99 per minute for ISDN to Inmarsat B HSD, Inmarsat Fleet, and Inmarsat GAN ISDN calls.
- All other terms and conditions will stay the same.

Trade-Up Bonus Offer: Until July 1, 2012, Inmarsat Mini-M and GAN customers that are deactivating their service will receive a \$100 trade-up bonus towards the purchase of an IsatPhone PRO or BGAN terminal from Outfitter Satellite (prepaid or postpaid service plan activation required).

Service Cancellation and Barring: Service can be cancelled without penalty at any time by sending a written intent to cancel to info@OutfitterSatellite.com. Outfitter Satellite reserves the right to bar the terminal against further usage if no usage has occurred in the last 12 months.

Sincerely,

Customer Service
Outfitter Satellite, Inc.
Phone: 615-889-8833
Email: CustomerService@OutfitterSatellite.com

*As per the terms and conditions of the service contract, Outfitter Satellite reserves the plenary right to adjust any and all prices, rates, charges, fees, and any amount provided pursuant to this Agreement, upon 30 days prior written notice to the customer, which notice may be given by posting same on a World Wide Web site or page provided for that purpose. This letter serves as such a notification.