

# PREPAID GO SERVICE ORDER:

CALL 615-889-8833 OR RETURN THIS DOCUMENT TO:  
 Fax: 615-902-0028 E-mail: recharge@OutfitterSatellite.com

## GLOBAL PREPAID VOUCHERS

Customer pays taxes, USF fees and other fees in addition to rates shown.

QTY	VOUCHER TYPE	VALIDITY	BASIC RATE	UNITS	COST
	<b>200 Basic Rate Minutes</b>	6 month	\$2.65 /minute	12000 units	\$530
	<b>500 Basic Rate Minutes</b>	12 month	\$1.65 /minute	30000 units	\$825

**DESCRIPTION:** Airtime is billed in 20 second increments. Basic Rate refers to a consumption rate of 60 units per minute of call time. The current prepaid account balance and carry-over information are available to customers by dialing 2888 from their Iridium phone. Call details records are not available.

**RELOAD REQUESTS:** Outfitter Satellite has no liability for prepaid units that are allowed to expire if the Customer's reload request is made less than 48 business hours before the validity expiration date. If prepaid units are allowed to expire due to a clerical error on Outfitter Satellite's part, Outfitter Satellite has a maximum liability of \$100 per SIM.

## RATE CHART

CALL TYPE	RATE
Voice to PSTN	60 units per min
GO!-SMS (SIM used in an Iridium GO! device)	10 units each
Non-GO! SMS (SIM not used in Iridium GO! device)	20 units each
GO! Internet Calls	30 units per min
Data Calls to PSTN or Iridium numbers	60 units per min
Voice to Iridium or Voicemail	30 units per min
Inbound 2-stage dialing	60 units per min
Calls to other satellite networks	540 units per min

**NO REFUNDS:** Customer agrees that the purchase of prepaid vouchers is a non-refundable up-front purchase, and after a prepaid voucher is applied to the Customer's account or otherwise electronically delivered to the Customer, that there is no refund for unused prepaid service or unused validity time.

**DATA CALLS AND SMS:** GO! Internet calls refer only to Direct Internet calls made from an Iridium GO! device to an approved Iridium Direct Internet access number. GO!-SMS refers to messages sent from an Iridium GO! device. Outbound SMS messages can be up to 160 characters. Long SMS messages up to 1000 characters are billed as a series of separate SMS messages of 160-character length (or less). Undeliverable SMS related to mail filters and other non-Iridium issues are charged to the prepaid account. Inbound SMS reception is free. Undeliverable SMS messages from errors unrelated to the Iridium network such as problems with mail filters, mailbox overflows, or incorrect addresses are billable. PSTN refers to public switched telephone number.

**VALIDITY EXPIRATION DATE:** A prepaid account's initial validity expiration date is equal to the validity associated with the first voucher applied to the account relative to the activation date. If an additional voucher is added to the prepaid account prior to the validity expiration date, then the validity expiration date is extended by the amount of validity associated with the new (reload) voucher up to a maximum extension of 24 months (relative to the date that voucher was added to the prepaid account). When the validity expiration date is extended, all unused units that have not yet exceeded their carry-over period roll forward. After the validity expiration date, all unused units on the prepaid account are lost. **CARRY-OVER PERIOD:** Units of prepaid usage from individual vouchers applied to a prepaid account are consumed on a first-in-first-out basis. The carry-over period is 3 years from the date that the voucher was applied to the prepaid account. Unused prepaid units originating from a voucher that has exceeded its carry-over period will be expired from the prepaid account on a daily basis. Adding other types of vouchers such as the regional prepaid voucher to the prepaid SIM card's account will forfeit the existing balance.

**270-DAY GRACE PERIOD:** The SIM card will be deactivated permanently if a reload voucher is not applied within 270 days (the grace period) of the validity expiration date or the date a zero balance first occurred, whichever comes first.

**FUTURE RELOAD AUTHORIZATION:** Customer authorizes the use of his/her credit card account(s) for future online, email, and over-the-phone transactions to purchase prepaid vouchers to be applied to the Customer's prepaid account(s), unless the Customer checks the following box [  ].

BY SIGNING BELOW, I AM ACTIVATING A SERVICE AGREEMENT WITH OUTFITTER SATELLITE, INC. AS INDICATED ABOVE, AND I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND ALL THE TERMS AND CONDITIONS INCLUDED IN ALL PAGES OF THIS AGREEMENT INCLUDING THE TERMS AND CONDITIONS INCORPORATED BY REFERENCE FOUND AT [www.OutfitterSatellite.com/adobe/TermsConditions.pdf](http://www.OutfitterSatellite.com/adobe/TermsConditions.pdf) AND I AGREE TO BE BOUND THEREBY, OR IF I AM SIGNING IN A REPRESENTATIVE CAPACITY, I AGREE THAT THE ENTITY FOR WHICH I AM SIGNING WILL BE BOUND THEREBY. IF SIGNING ON BEHALF OF AN ENTITY, I REPRESENT AND WARRANT THAT I AM A DULY AUTHORIZED REPRESENTATIVE OF THAT ENTITY AND I HAVE SUBMITTED THIS APPLICATION IN MY OFFICIAL CAPACITY AND I WARRANT AND REPRESENT THAT I HAVE FULL AUTHORITY TO DO SO AND TO BIND SAID ENTITY.

**CUSTOMER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**PRINTED CUSTOMER NAME:** \_\_\_\_\_ **TITLE:** \_\_\_\_\_ **ACCOUNT ID:** \_\_\_\_\_

**IF THIS IS A RELOAD, INDICATE MOBILE NUMBER:** \_\_\_\_\_