

Terms and Conditions for BIVY® STICK PREPAID VOUCHERS

Type of Voucher	Validity Period
1-Month Voucher	1 month
2-Month Voucher	2 months
3-Month Voucher	3 months
4-Month Voucher	4 months
6-Month Voucher	6 months
12-Month Voucher	12 months
24-Month Voucher	24 months <i>*Please call for pricing on this voucher.</i>
36-Month Voucher	36 months <i>*Please call for pricing on this voucher.</i>

CUSTOMER PAYS TAXES AND OTHER FEES IN ADDITION TO RATES SHOWN.

By purchasing a prepaid voucher, the Purchaser understands that he or she is entering into a prepaid service agreement with Outfitter Satellite, Inc., and the Purchaser acknowledges having read the Terms and Conditions included in all pages of this agreement including those incorporated by reference and located at <http://www.OutfitterSatellite.com/adobe/TermsConditions.pdf> and agrees to be bound thereby. If the Purchaser is acting in a representative capacity, the Purchaser agrees that the entity he or she is representing will be bound thereby and further represents and warrants that he or she is a duly authorized representative that has full authority to bind said entity.

ACTIVATION FEE: There is a \$29.99 Activation Fee each time a device is activated. To be clear, if a voucher is applied to a device that is currently active, no activation applies. The activation fee does apply if the device is not currently active at the time of the voucher purchase, even if the device has been active at some prior time.

VALIDITY PERIOD: When a prepaid voucher is purchased for an inactive Bivy Stick, service commences (date of activation) on the day the prepaid voucher purchase is processed, which can take up to 48 business hours from the date of sale. The date of activation counts as the first whole day of service regardless of the time of day that the prepaid voucher purchase is processed. Active service continues until the end of the validity period (measured in months) that is associated with the prepaid voucher. In the event that the date of activation occurs on the 31st day of the month, and no corresponding 31st day of the month exists during the month of deactivation, deactivation will occur on the last day of that month. In the event that the date of activation occurs on the 30th day of the month, and no corresponding 30th day of the month exists for the month of deactivation, then deactivation will occur on the last day of that month. If an additional prepaid voucher is purchased for a Bivy Stick that is already active, the validity period associated with the new voucher is added to the current validity period. **EXAMPLE #1:** If an Unlimited Plan 3-Month Voucher is activated on January 5, 2023, the three month validity period begins on January 5, 2023 and ends sometime during the day prior to April 5, 2023. **EXAMPLE #2:** If an Unlimited Plan 3-Month Voucher is activated on January 31, 2023, the three month validity period begins on January 31, 2023 and ends sometime during the day immediately preceding April 30, 2023.

DESCRIPTION OF SERVICE: The Bivy Stick uses Iridium SBD (Short Burst Data) service provisioned by Outfitter Satellite through ACR Electronics, Inc. (hereafter referred to as ACR Electronics). Some functionalities of the Bivy Stick including without limitation the Check-In button feature and the SOS button feature require pre-configuration by the Customer prior to use. During the validity period, the prepaid service includes free sending of text-only messages to any mobile number worldwide, free sending of text-only messages to email address via text-to-email conversion, free reception of text messages through the dedicated US mobile number associated with the Bivy Stick, free location sharing and tracking, free Check-ins (custom preset messages are free) and free downloading of 3-day and 7-day weather reports. A Fair Use Policy applies if the Customer's Bivy Stick account usage overly exceeds the monthly average consumer usage as determined at the sole discretion of ACR Electronics, and the Customer acknowledges that Outfitter Satellite and ACR Electronics have no liability for any responsive actions taken by ACR Electronics.

SOS MONITORING & DISPATCH: The service currently includes basic monitoring and dispatch (for SOS messages originated by the Bivy Stick) through a third party company named Global Rescue. The Customer understands and acknowledges that this basic monitoring and dispatch from Global Rescue may be discontinued in the future. Furthermore, if the Customer chooses to purchase a Global Rescue membership (which would be done through Global Rescue) for additional services (such as potential rescue), the Customer understands and acknowledges that the Customer is entering into a separate service agreement with Global Rescue that does not involve Outfitter Satellite or ACR Electronics.

OTHER TERMS: The purchase of prepaid vouchers is a non-refundable up-front purchase, and after a prepaid voucher is applied to the Customer's Bivy Stick device, there is no refund for unused prepaid service. No usage records are supplied to the Customer. Customer acknowledges that Outfitter Satellite has no liability for clerical errors or other technical problems that may unexpectedly cause a delay in processing of a prepaid voucher purchase. The Customer is responsible to use the Bivy Stick according to its instructions. Potential incorrect use of the device includes attempting to use it in locations where the satellite signal is blocked by nearby vertical obstructions. The Customer acknowledges and understands that all satellite systems and telecommunication systems have inherent flaws and anomalies and undergo scheduled or unscheduled maintenance and that because of this communications through the Bivy Stick can be interrupted. Due to the technical nature of tracking and communication device configuration and the inherent sophistication of transmission through a variety of satellite and other operating systems, Outfitter Satellite makes no representation as to the success of any particular message through any system. Customer understands that messages transmitted through the Bivy Stick may be undeliverable due to errors unrelated to the Iridium network which can include without limitation problems with mail filters, mailbox overflows, incorrect email destination addresses, incorrect mobile phone numbers or other problems. The Customer acknowledges and understands that some Bivy Stick functions require the use of a smart-device such as a smartphone or tablet that is not supplied by Outfitter Satellite, and that an App (hereafter referred to as the Bivy App) must be downloaded and installed onto this smart-device which requires the Customer to agree separately to end user license agreement(s) from third parties prior to use. Customer also acknowledges and understands that the Customer must agree separately to an end user license agreement from a third party to access the administrative web portal for the Bivy Stick device and that ultimately the Customer is responsible to administrate the Customer's own administrative web portal and all device configurations of the Bivy Stick and any customer-supplied smart-device.