

## Notification of Changes to Rates, Terms & Conditions

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterSatellite.com

2727 Old Elm Hill Pike • Nashville, TN 37214 USA

July 31, 2023

Dear Outfitter Satellite Customer:

Thuraya has increased its service fees. Effective September 1, 2023, the **Thuraya Traveller Plan** with the 40 Minute Voice Bundle option will increase from \$49.95 to **\$59.95 per month**. This change in cost will appear on your monthly invoice as two separate line items:

- The line item described on your monthly invoice as the "THURAYA Thuraya Traveller Plan Base Plan THUR\_TRV\_40\_VOICE" will remain \$34.95 per month.
- The line item described on your monthly invoice as the "THURAYA Thuraya Traveller Plan 40 Minute" will increase from \$15 to \$25 per month.

Effective September 1, 2023, **Thuraya Economy Plan** with the 15 Minute Voice Bundle option will increase from \$41.95 to **\$46.95 per month**. This change in cost will appear on your monthly invoice as two separate line items:

- The line item described on your monthly invoice as the "THURAYA Thuraya Economy Plan with Voice Bundle Option Base Fee THUR\_15MIN\_VOICE" will remain \$34.95 per month.
- The line item described on your monthly invoice as the "THURAYA Thuraya Economy Plan 15 Minute Voice Bundle" will increase from \$7 to \$12 per month.

All other rates, terms and conditions are unchanged. If you have any questions about these changes to your service plan as described in this notification, please contact our Customer Service department at 615-889-8833 prior to August 25, 2023.

Sincerely,

Customer Service Outfitter Satellite, Inc.

Phone: 615-889-8833

Email: <u>CustomerService@OutfitterSatellite.com</u>

As per the terms of your Service Agreement, Outfitter Satellite reserves the right to change the monthly service fees and other prices and rates and likewise change, delete, or add any other term of our Agreement with our customers upon 30-day notice. This letter serves as that notice. It will be posted on the web at www.OutfitterSatellite.com/notifications.htm as of July 31, 2023. Earlier notices that included hyperlinks beginning with http://shop.outfittersatellite.com must now be interpreted by replacing the http://shop.outfittersatellite.com part of the hyperlink with https://www.outfittersatellite.com.

**POSTING DATE:** 

July 31, 2023